The Little Book of

BIG PRAISE

Stairlift Solutions

Stairlift & Mobility Specialists

Real Stories • Real People • Real Independence

Welcome,

For over 25 years and with over 10,000 customers, Stairlift Solutions has been trusted by families across Northern Ireland.

This book isn’t really about stairlifts, it’s about people. People who want to stay in the homes they love. People who value independence, dignity, and everyday comfort.

It's about families who want reassurance, honesty and a team they can rely on, which is why we're sharing just some of our 1000+ testimonials that customers have written about us over the years.'

Every quote in this book is real.
Every voice belongs to one of our customers.
Every story reflects why we do what we do.

To everyone who welcomed us into their homes, thank you.

We are honoured to play a small part in your journey.

— The Stairlift Solutions Family

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01 *Service & Installation*

From the first enquiry to the final fitting, this chapter celebrates the smooth, professional service and quality workmanship that customers consistently praise.

We also discover the tremendous value and quality of the products our customers find when they choose to go with Stairlift Solutions.



I want to put on record my sincere thanks to your whole team for the excellent service you provided in ordering, supplying and installing our stairlift. From the first time we spoke to Jenny in the showroom to the installation yesterday,the service was exceptional. Kenny and Chris were very friendly yet professional. It is so lovely to deal with a local company who have customer service at the forefront of everything you do. Thank you so much.

Gordon & Anne Cave - Bangor

First class service! My mum needed a stairlift ASAP, rang on Saturday and they were out on Monday morning. All the staff we so helpful and friendly from the call to it going in, they went out of the way to help. We couldn't ask for a better service and would highly recommend them. Thank you all for what you did for my mum her life is so much better now she doesn't have to climb the stairs and as most people know, mum's pride took a hit with the talk of a stairlift but the staff were so good helping her deal with it and made it so much easier with not so many tears along the way.

Leanne Dunwoody - Belfast



A massive thanks to all concerned with the purchase and installation of the stairlift at my sister's home in Moygashel. After a few years of suggesting in vain that she would benefit from a stairlift, she is now an avid user and is recommending it to her visitors and admits that she should have got it sooner. It was a pleasure dealing with your staff in the office, the initial engineer and the engineer who fitted it.

Eric & Sadie Thompson - Moygashel

Your firm came highly recommended by several individuals and is indeed a very well organised firm who carry out the work when arranged. We had an urgent requirement for a stairlift and after contacting your office, arrangements were made for a site visit within 24 hours and within 3–4 days the stairlift was installed. Excellent service and staff were a credit to the firm – could not have been better.

Joan Smith - Ballynahinch

From our enquiry to assessment of the stairs, to the installation – a brilliant job of work. Complete satisfaction.

Mr & Mrs Armstrong - Bangor

We couldn't have asked for better service or nicer people to come into our home to help us.

Mrs Gillen - Newtownabbey

Thank you so much for all your work installing our stairlift last week which you did so cheerfully, patiently and efficiently. Glad to say it's been a great over the weekend and looking forward to using it for years to come.

Lynda & Trevor Wilson - Banbridge

10/10 to this company. Recently fitted a stairlift for my elderly mum as she wants to remain in her own home. Installed all within 5 days!

Lorraine Vanderlinde - Larne



Stairlift Solutions were recommended to us. They provide a seamless, time-bound service with an excellent product and with warranty and servicing. No negatives at all. James is a great salesman. It was also exceptionally helpful to find out that the company sells riser recliner chairs at a reasonable price with excellent warranty. It's an excellent company wanting to display the best.

Margaret Gregg – Ballynahinch



I recently purchased a stairlift for my wife. The entire process was made so easy. It was a superb job & everyone was most helpful from start to finish.

Graham Gordon – Newtownards

Could not fault the service from initial phone call, survey and fitting. Kim in the office was very helpful and efficient. Many thanks, a great product and company.

Jean Payne – Newtownards

My mother had a stairlift installed from Stairlift Solutions. Everything was thoroughly explained and the stairlift has proved easy and efficient to use. The engineer was very helpful throughout the whole process. I would certainly recommend Stairlift Solutions to anyone needing a stairlift.
Aoife Doherty - L'Derry

From the initial email and telephone call to the installation, the service was brilliant. Everyone was friendly, knowledgeable and didn't rush the process. Would recommend Stairlift Solutions to anyone. Thank you.
Mr & Mrs Young – Newtownabbey



Better customer service than others with no problem us trying the products and no time limit to try them.
Pauline McCarron – Newtownabbey

Very efficient, pleasant and knowledgeable. Had a great experience from start to finish.
Norah Graham – Newtownabbey

I recently had a stairlift installed by Stairlift Solutions and I couldn't be happier! The service was fantastic, the staff were friendly, and the installation was quick and professional. Highly recommended!
Madeline Ebert – Belfast

Compared to others, Stairlift Solutions has a better range of products and value for money. Quality of service was excellent with no pressure to purchase. Showroom is a great space to try the ranges before making any decision.
Jean McKittrick – Belfast

Better quality of stairlifts than others, plus yours come with a ‘buy-back scheme’, which also gives an incentive to care and look after the stairlift.
Neill Slinn – Larne

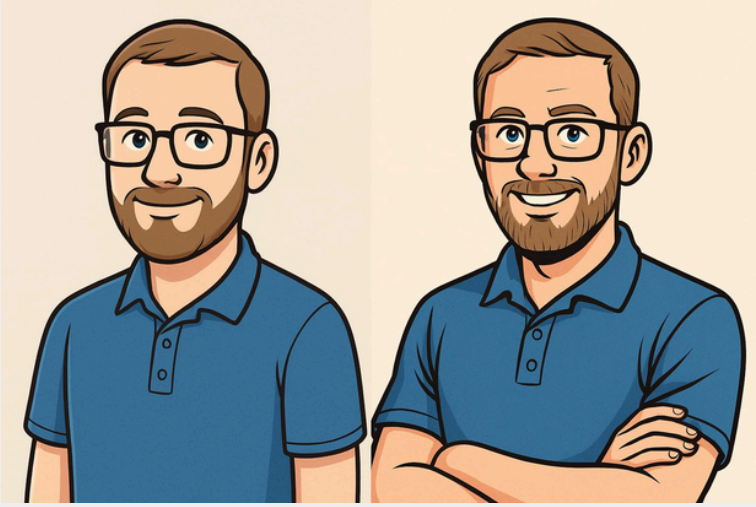


I’m delighted with my stairlift. Quick efficient service, not pushy, answered all my questions. Fantastic price, excellent quality, fitters were very pleasant and explained everything to me. Salesman was also excellent. Everything was arranged quickly and installation within one week. My neighbour was also delighted at receiving her recommendation cheque for £100. Would recommend your company to anyone.
Heather Shaw – Belfast

02 *Trust & Confidence*

Trust is earned through honesty, professionalism, and delivering exactly what's promised.

Choosing a stairlift is a big decision, and many customers speak of the reassurance they felt in choosing Stairlift Solutions. This chapter highlights the confidence inspired by a family-run, local company, from honesty and transparency to the trust that builds long-lasting relationships.



I didn't consider any other company. A local family business promotes confidence and reliability for the customer. The staff, from initial contact on phone, to the engineers made the whole experience less daunting as I was unfamiliar with the process to begin with. You also provide a comprehensive range of other mobility products too.
Denise Magill - Dundonald

We knew we were going to go with Stairlift Solutions as they were highly recommended by a family member.
Mairead Murphy - Warrenpoint

You helped advise what was best for the size of our hall as one of us is visually impaired. You gave us extra time to see about the radiator and kept in touch while I had Covid – it meant a lot to me, thanks.
Mrs Jenkins – Banbridge

Had 2 other personal recommendations so decided to contact Stairlift Solutions because of those endorsements. It's good to know that you are always at the end of the phone in the event of any queries.
Mrs Rankin - Lisburn



I ordered a stairlift for my partner who wished to pass away in his own home. The stairlift was delivered and fitted the very next day. Your staff were excellent, sympathetic, professional and only for your company and the understanding of the urgent need of the stairlift, my partner would not have got his wish.
Thereasa Curran - Newtownards

I wanted to express my sincere appreciation for the fantastic service and the confidence that I felt in your company while you assisted my father with purchasing a stairlift and a mobility scooter. My father is 87 and doesn't have as much confidence as he used to and he has struggled lately with his mobility. I live in the USA and due to Covid flight restrictions, many of my flights were cancelled but I finally managed to get over for a visit. We were very happy to see that your company is close by to where he lives. Sam was amazing and answered all of the questions that we had. My father has a new lease of life and is out and about almost every day on his new scooter and I have the confidence of being on a different continent and not being concerned about him falling on his stairs. Just when I thought things couldn't get any better my father told me that he thought that he had a soft tyre or a leak on one of his mobility scooter's wheels. He called Stairlift Solutions and within 2 hours Sam arrived, checked the scooter tyre, and sorted it out. Thank you to your team.
Richard Wilson - Denver, Colorado

Considered others initially but we were so pleased with your company that we did not get other quotes. A member of your staff visited us and the lift was installed just a few days later. I very much like the fact that the member of staff who surveys the house and gives us a quote is also the person who installs it. No quibbles, excellent. What you SAY you do, you DO!!
Elizabeth Cowan - Belfast

I emailed 3 other stairlift companies with Stairlift Solutions being the only ones who answered my query via email as stipulated. They advised in writing of approximate prices and answered all other questions I had. This made my mind up to choose Stairlift Solutions as other companies phoned me, whereby I had requested communication via email with no phone calls.

Sandra Steele - Ballymoney



My elderly Mother had a problem with her stairlift one evening. I rang Kim at reception the following morning and by the afternoon of the same day, an engineer had called and sorted out the problem. This is really great customer service from Stairlift Solutions and a big thank you to them and also to Ted who travelled a long distance to sort the problem out.

Shirley Hinchley – Co. Donegal

Stairlift Solutions was the only company I contacted as they came highly recommended by a family member.

Bernadette Williamson - L'Derry

We read your reviews and didn't look anywhere else. Friendly and respectful staff, very good service from start to finish, everything was great, we've no complaints about anything – 11/10!

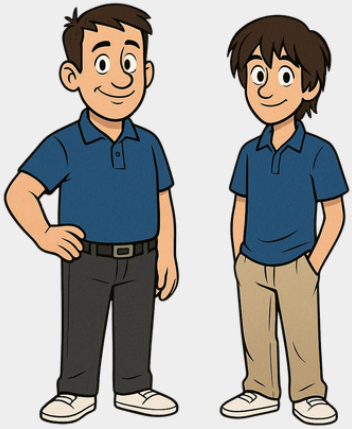
Mr Crawford – Dunmurry

Clear and excellent advice compared to others. I should have got a stairlift 3 or 4 years ago!

Mr Smallman – Bangor

This is our 2nd stairlift from Stairlift Solutions. Competitive price with friendly and prompt staff who take their time to communicate and are prepared to travel any distance to install a lift.

Margaret Beatty – Belfast



Family run business with extremely knowledgeable and pleasant staff. Overall, we could not fault your company, it was a pleasure to deal with you and we won't hesitate to recommend you to anyone.

Karen McCarthy – Crossgar

After the home visit by Kenny, we decided on Stairlift Solutions. Our experience with Stairlift Solutions was extremely positive.

Mrs Fisher – Bangor

I didn't consider any other companies as I felt that Stairlift Solutions was good value for money. The phone call to you was answered promptly and the survey / quote took a day with the installation being completed two days after I placed the order – very efficient.

Charles J. Monaghan – Holywood

Top work, top people. The best around.
Brian Pallett – Bangor

From the moment I made the phone call to you, I decided there and then that I would make my purchase with Stairlift Solutions.
Desmond Loughran – Craigavon

Experienced company with family ethos, likeable and professional staff and engineers.

Family and I are confident with the product and that any further needs will be addressed.
Alan Houston – Newtownabbey

Speedy installation, high standard, pleasant and reassuring. Stairlift Solutions are an efficient company who liaise with customers and make them feel at ease with the whole process.

Thank you so much.
Eileen Scullion – Belfast

Took the time to explain options and no pressure sales unlike other companies. Excellent service, thank you.
Gwen Collins – Lisburn

Staff in office are clearly well-trained and able to help with queries, and capable of talking through all aspects of the stairlift. Compared to others, you're better in every way, price, helpful attitude, speed and support all better.
Elaine Shanks – Newtownabbey

Company gave no hard sell or false claims.
Brendan McDade - Co. Donegal

I didn't consider any other suppliers as you came highly recommended – and we have not been disappointed. Thank you so much.
Mr & Mrs Carser - Comber



03 *Local & Personal*

Being local matters. Customers consistently highlight the reassurance and warmth of dealing with a family-run business rooted in Northern Ireland and the border counties. This chapter brings together the voices of those who valued the personal touch, the community connection, and the sense of being cared for by neighbours, not strangers.



All the staff were very pleasant, friendly and helpful which was very important. I will be recommending to friends who need a stairlift.

Harry Campbell - Dundonald

You came recommended along with your excellent product and service reviews. Brilliant staff – helpful, caring, compassionate and made us feel valued. Also, very knowledgeable and understanding for our needs – 11/10!

Sonia Johnston - Ballyclare



Long term and experienced staff sharing their knowledge of products and fitting. We had expected to be almost laughed out of the showroom for enquiring about a stairlift for a dog, instead we found total professionalism, understanding and genuine company. Everyone was so helpful and went out of their way to use the limited space we had available. I am very glad that we chose this company.

Catherine Mulholland - Belfast

A local company with pleasant and efficient local staff. We were delighted with the speedy, efficient installation of a stairlift for our elderly mother. James, Kenny and Kim were the staff we had contact with – 5-star staff! Thank you.

Mrs F Vaughan - Downpatrick

A home-grown company with a personal approach who deserves our business. I cannot praise the sales rep and fitter enough. Friendly, respectful and considerate. A credit to your company.

Oliver Moran - Ballymena

Local, family run business for over 20 years with lots of experience and knowledge. My whole experience from start to finish went very smoothly. Communication, knowledge, fitting and overall friendliness of the staff was second to none. Extremely happy customer!

Janet Perkins - Newtownards

Very personal service and a commitment to problem solving. The whole process provided seamless care and was engaged with our needs from start to finish.

Bernard Brannigan - Belfast

Everyone was compassionate and understanding of our situation and planned quickly to facilitate a hospital discharge.

A. Boyd – Bangor



We have just had 2 stairlifts installed by Stairlift Solutions and I can't praise them enough. The lifts were installed within a few days and the workmanship was second to none. The guys were fantastic no mess no fuss and so lovely to meet. This company is fantastic and I can't recommend them highly enough.

Deirdre O'Brien - Belfast

Your installer was very quick, neat, tidy and pleasant – very helpful – I will happily recommend him and your company.
Geri Lennon - Bangor

Very quick and reliable service. It was a very painless purchase from start to finish. Nothing was a bother to Kenny who fitted the lift.
Vivienne McCormick – Downpatrick

Stairlift Solutions are much more customer friendly than others and try to accommodate all your needs. I would recommend this local company to anyone needing to put in a stairlift.
J. Turkington - Craigavon

Would definitely recommend the company to others and I'm happy to show the lift to any potential purchasers in this vicinity. Stairlift Solutions differs to similar companies due to personal service, communication and attention to detail.
Linda McDowell – Enniskillen

Personal service located nearby. Came when you said, very professional and polite. My husband was having voice problems but the men found no difficulty in understanding and talking with him.
John Watson – Downpatrick

Stairlift Solutions were very friendly, pleasant and made me feel like a real person. I liked the company and the way they treated me!
Margaret Bell – Moneyreagh

When my daughter phoned Stairlift Solutions she was very impressed. Very helpful staff with quick delivery.
Marjorie Lambe – Newry

I read your reviews and preferred a local business – very happy with product and customer service.
Martin Trodden – Lisburn



Large enough to do all jobs but small enough to give personal attention.
Robert Craig - Larne

A local business, local employers with better prices than others.
Thomas Jones – Belfast

You have a personal approach to customers with no pressure to buy the product. I am well satisfied with the whole experience from beginning to end. Polite and very helpful representatives.
Honor Brown – Ballymena

Very customer focused, not pushy and have an office here. I would even score you higher than a 10! No hard sell involved, friendly and knowledgeable with competitive prices.
Tess & Tracey Craig – Belfast

Locally based company that is easy to access and lots of engineers that gives one confidence. All staff were very well informed and helpful. The two engineers who installed the stairlift were fantastic and very professional and helpful and who made me feel secure on the stairlift.
Freda Harvey – Belfast

04 *Staff Praise*

At the heart of Stairlift Solutions are the people who bring warmth, care, and professionalism to every interaction. This chapter celebrates the staff, from the friendly voices on the phone to the skilled installers in the home. Customers remember names, kindness, and patience, and their gratitude shines through.



You're very responsive. I phoned on the Wednesday and it was installed on Friday morning. We dealt with Sam from start to install, he's a credit to your firm.
Mr Hughes - Coalisland

I can't speak highly enough of your team, especially James who I had the most contact with.
Jane Russell - Bangor

Efficient, pleasant and very informative staff. We were truly impressed with all the information and all our queries were answered well – I will highly recommend you to all!
Patricia Millar - Bangor

Michael called to the house and explained everything clearly. He had a wonderful, friendly disposition. I will always recommend your company, many thanks.
Patrick O'Hare - Belfast

The gentleman Sam who came first to do the survey and then fitted the stairlift was very helpful and courteous in every way. We were very happy with the information and didn't need to contact anyone else.
Mrs Whinnery - Coagh

I am very pleased with my stairlift. James could not have been more helpful and pleasant. It was fitted very quickly and I would recommend you to anyone, many thanks.
Thora Cassells - Finaghy

You were fast and efficient with no hidden costs. Lovely staff, especially Kenny who measured and fitted the lift. It's been invaluable.
Wendy McCallion - Dungiven

Excellent service, Kenny was fantastic. Very thorough and patient with my elderly parents.
Una Boyle - Belfast

Friendly and knowledgeable staff on the phone at our first enquiry and no attempt to sell the more expensive options if not needed. We were very impressed with all your staff with their knowledge and skills; their whole approach was excellent throughout.
K Wilson - Dungannon



Personal service and price give you the advantage over others. James and Chris were both fantastic. Couldn't have been more helpful or pleasant. Excellent!
Karen McCann - Lisburn

The two lads that came to us, James and Kenny were lovely guys, coming into our home making a fantastic job of fitting. Clean workers. Your service was 100% and we would recommend you to anyone.
Robert Waterson-Angus - Groomsport

Polite and efficient service. We were very impressed by your company. Your fitter Ted was fantastic.
Marina Hamilton - Co. Donegal

Service was second to none, we looked no further. Staff very pleasant and helpful. Chris the engineer was so helpful and explained everything in a very understandable manner.
Mrs M Carroll - Dungannon

Ted was a very nice person and did a very good job – a real gentleman.
Jack & Olive Clarke - Coleraine

The advisor I was speaking to on the phone was an extremely helpful and courteous lady. The gentleman who installed the stairlift was also extremely pleasant, informative and courteous.
Bridget McLaughlin - L'Derry

Ted was real gentleman who was very helpful and a great worker!
Jim Loughlin - Castlederg

The pleasant and helpful approach by Jenny and Kenny is much appreciated by two 70+ pensioners.
Bert Cromie - Portavogie

James was very helpful and understanding of our needs.
Lorraine Fergie - Larne



Chris was so helpful at the end of the phone to answer all enquiries.
Mr Barr - Belfast

Ted is a great asset to your firm. He was pleasant and accommodating. Thanks.
Eugene Raferty - Dungannon

Your fitter Ted went that extra mile by changing his schedule to fit the stairlift the very next day after selling it to us. Thanks Ted, he should have a pay rise!
Rosie Wilson - Newtownstewart

All staff from sales to installation to after sales have been more than helpful.
Florence Lilly - Larne

Excellent service, the staff in the office and the engineer were excellent in every way.
Joan Porter – Omagh

Ted was amazing, very nice, good craic and even came in to meet my mother.
Kay Carey - L'Derry

Very competitive price and faster speed of service compared to others. The installation was very smooth. Ted was excellent and made sure we fully understood everything before he left. I can't praise him enough!
Deborah McGlinchey - L'Derry

Most competitive price with fast and efficient service. James and Chris who did the survey and installation, were second to none and explained everything from installation through to aftercare! 5 Stars!
Kathy O'Connor – Belfast

The installation by Ted was very professional and helpful as he explained all the information to us.
Francis & Louise Haughey – Strabane

Gail, James & Chris – from the initial phone call right through to fitting, the staff couldn't have been more helpful.
Joan Gray – Newtownabbey

Offers a written quotation; leaving brochures with full information e.g. measurements etc, not just fancy pictures; very pleasant knowledgeable staff. If I could give Chris a rating of 10++ I would.
Lynda Wilson – Belfast



We were very impressed how clean the showroom was and the friendly staff had the time to explain all our questions or anything we didn't understand. Also, the member of staff in our house was very pleasant with a very clean and tidy job. I had no need to re-clean after the staff left.
William Newell – Annalong

I was very impressed from beginning to end. Office staff lovely and helpful. Installer very efficient and informative.
Catherine Sloan – Carrickfergus



I was very impressed with the initial call to Anne. James did the assessment and Chris the install, very impressed. I went with first impressions and all staff treated me with respect. They had knowledge and expertise. Well done, keep up the good work and stay local, another reason why I purchased.

Richard Rutherford – Antrim

I would like to thank James from Stairlift Solutions for his prompt assistance in quoting for our stairlift and having it fitted the following day by their engineer who carried out a super installation and a very detailed operating instruction demonstration. I would have no hesitation in recommending this company for a complete stairlift solution.

Jackie Rodgers – Comber

Stairlift Solutions provided a professional service from start to finish. James was extremely informative and explained everything in detail but did not put us under any pressure to purchase. The stairlift was fitted by Chris, he arrived on time, was meticulous in his workmanship and his manners were exemplary. There was no disruption caused during the fitting process, and everything was left clean and tidy. We are extremely pleased with the stairlift and would highly recommend Stairlift Solutions.

Mr & Mrs Blakely - Co. Antrim

Wow what a service! Called for a survey to get my mum a stairlift. James arrived on the Monday his professionalism and advice was second to none. Mum decided to go ahead, and the lift was fitted on the Thursday. The engineer was professional and tidied as he went along. Mum is over the moon.

Catherine Nunn – Lisburn

I can't thank EVERYONE enough. From speaking to Kim initially to James coming to measure and Sam fitting and then Chris coming to fix the toggle (I broke it!). If anyone needs a stairlift don't bother going anywhere else, honestly! My parents are absolutely delighted with theirs. Many thanks everyone!

Sharon Clinch – Belfast

Ted came out to do the survey. He was so lovely and there was no pressure at all. Chris did the install. He is so competent, well trained & an all-round lovely person. The whole family spoke with Jen and all commented on how lovely and helpful she is. Everyone I spoke to was so lovely and I'm absolutely delighted with her stairlift. Such a brilliant company and it's made such a difference to my life.

Margaret Gallagher – Strabane



Chris was amazing how he helped me with my Dad. While I was out of the country Dad's stairlift started to play up. Chris called to see about this whereby it worked again but unfortunately, it played up again and the only way forward was to replace it. I chatted to Chris over the phone as I was unable to be there. We came to an agreement, and he was such a guy in a million to sort it all out for me. It was a pleasure to deal with him. My Dad said he was delighted to have Chris in his home to sort it out. Thank you Chris for all your help and knowing you are at the other end of the phone.
Judith Campbell – Banbridge

Would recommend to anyone. The service first class. James lovely young man, so helpful. Explained everything in great detail. Chris who fitted it, nothing was too much trouble. Pleasure to deal with.
Mr Houston – Belfast

Thank you for the excellent service installing our stairlift. We really appreciate James for his patience and thorough explanation of all the options, without ever feeling pressured into a sale. Johnny did a fantastic job with the installation. Quick, efficient, and he made sure we understood how everything works. Overall, the whole process was smooth and hassle-free for us. Thanks again!
Ted & Rosemary Sloan – Lisburn

Excellent service from start to finish. Thank you and special thanks to Ted.
Patricia Moran - L'Derry

Your staff were very good and patient with my mother and made her feel included in the complete transaction and installation.
William Hamilton – Ballygowan

Stairlift Solutions worked brilliantly with us. James was very knowledgeable about the product which was very modern with a nice choice of colours. The office staff and engineers were superb.
Sinead Rodden – Belfast



From our initial contact with Gail, to a visit from James and installation by Jonny we could not have asked for a better service. The stairlift makes lives so much easier.
Terry Casey – Newtownabbey

Engineer Kenny who installed the stairlift was a people person and gave clear instruction on how to operate.
William Nixon – Belfast



Your office staff and installation staff literally could not have been more helpful, flexible, understanding and pleasant. What a brilliant team. Thank you so much, everything brilliant, I'm a very happy customer.

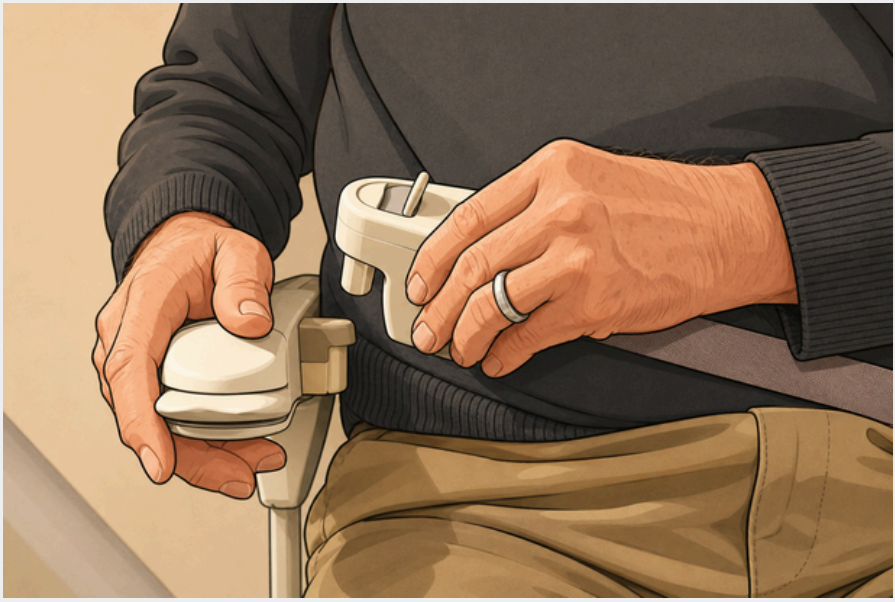
Rick McKee – Kilrea

Excellent service from the company. Within a few hours of contacting the company, Chris the engineer called to the house to suggest what options were available. Within a few days, the stairlift was in place without any disruption and difficulty. Chris was extremely helpful and pleasant; nothing was a bother taking time to explain the function of the lift. I would highly recommend this company to anyone in need for urgent, proficient and first-class service. Thank you Chris for your workmanship.

Violet McBride – Belfast

05 *Speed & Efficiency*

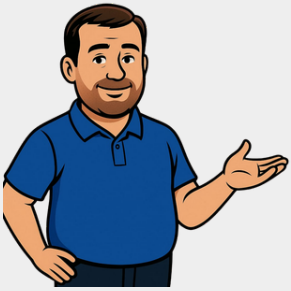
Sometimes speed makes all the difference. This chapter celebrates how quickly Stairlift Solutions responds, installs, and adapts to urgent situations. For many customers, the speed of service directly changed their comfort, safety, or even made the difference between coming home from hospital or not.



No company could compare with yourselves. The speed and efficiency which all happened within 1 week was extraordinary.
John Brough - Ballymena

Had a quote, survey and installation all completed within 3 days. It meant the difference of getting my dad out of hospital or not. All the options and prices were explained to me and I couldn't fault the service provided.
Elizabeth Toman - Downpatrick

Mummy twisted her knee and was in a lot of pain trying to get upstairs. I phoned and the survey was booked in for the next day with the lift installed a day or two later. So good, I was expecting it to take weeks, it's a lifesaver! Also, compared to others you have a more personal service and you are genuinely trying to help.
Hazel McCall - Belfast



Enquired in the morning, engineer arrived to quote with install the next morning. Excellent service. Very pleasant gentleman.
Fred & Margaret Copeland - Newtownards

From the initial phone call, I found your company very professional and pleasant to deal with. The work was carried out quickly and with no fuss.
Christina McMullan - Rasharkin

Very efficient and most professional. From contacting Stairlift Solutions to the installation was just 3 days – excellent and good value. I would recommend to everyone.
Peter Walsh - Newtownards

Absolutely brilliant! I don't know how we managed without it; we should have had it put in ages ago. They came out to survey on a Wednesday and was installed the next day. The engineer was very helpful and friendly and did a brilliant job.
Shirley Hamilton - Belfast

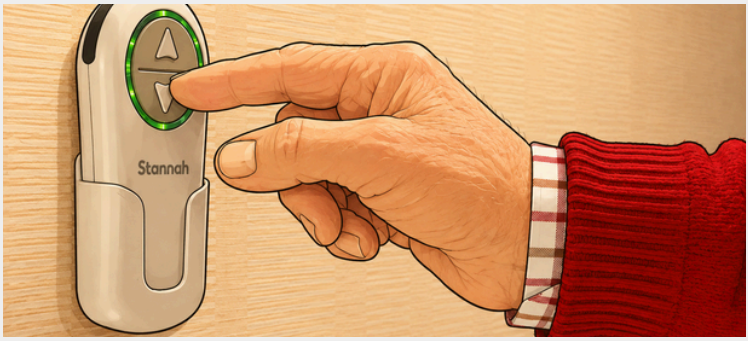
Phoned on Tuesday morning, an engineer came out that afternoon to take measurements, discuss options, prices etc. The new stairlift was installed by lunchtime on the Thursday and is making a big difference and upstairs is now more accessible.
Brian Murphy - Belfast

Thanks for being so fast and helping my Mum's last days more comfortable.
Charles Hamilton - Annalong

Rang Stairlift Solutions as needed a lift asap, they were so efficient and so quick, we couldn't believe we only had to wait a few days.
Rhonda Henry – Ballymena



Others took a week to reply but you had a quick response and were polite and helpful on the phone.
Ruth Jones - Kilkeel



It only took 2 hours to install. Your office staff are so helpful. I am sorry I did not get it sooner.
Robert Watters - Bangor

Recently had a stairlift installed for Dad, everyone I spoke to and who called out were all lovely, mannerly and helpful. We were under time pressure to get a lift installed due to hospital discharge and they worked it in for us. I would have no hesitation in recommending this company. The installation was hassle free, no mess, fast and followed by a demo. Very pleased. Thank you all so much!
Nadine Afshar – Belfast

I spoke to several companies, all of whom were either more expensive or not as well informed and quicker to react as yourselves. I have already recommended you to others.
Brian Law – Killinchy

Very competitive price. I couldn't fault the advice, service and speed of installation that you provide.
Gillian Taggart – Dunmurry

I was delighted with the speed of the consultation and fitting.
Norah Donnelly – Belfast

Good value for money and the speed from first contact to the fitting was just 2 days.
Norman Wylie – Dunmurry

So pleased that we got in touch and the lift was installed just a few days later.
Nora Fionda – Belfast

Pleasant staff, quick and efficient service – Thanks!
Raymond and John Porter – Lisburn



Fast, reliable and they respect their work. Excellent company.
Mrs A. Mills – Belfast

Better refurbished options and quicker installations compared to others.
James Friel – Strabane



I can highly recommend Stairlift Solutions. I called to enquire about a stairlift for my father who was finding stairs very difficult and within 2 hours an engineer was at our property, took some measurements and explained what our options were. Within 24 hours the engineer was back and installed the stairlift. I would like to thank Gail for her help organising an engineer visit so quickly and Ted the engineer who installed the lift so quickly. He made the whole process so easy making stairs less of a worry for my father.
Sandra Montgomery - **Coleraine**

06 *Life-Changing*

For many customers, a stairlift isn't just a piece of equipment, it's a transformation. These stories are emotional, heartfelt, and often deeply moving. They highlight independence restored, dignity regained, and lives made better. This chapter captures the moments when a stairlift truly changes everything.



We recently contacted Stairlift Solutions as we have a family member diagnosed with MND. The initial phone call was going to be difficult for us as a family, but a lady called Danni was amazing; so understanding and caring. Ted came to assess our home within 24 hours, again an absolute gentleman. A little over a week later, Ted came and fitted the stairlift; to say it has made a difference in our daily lives is an understatement. We cannot recommend this company enough.

Jackie McGuigan – Armagh

While two other suppliers didn't turn up and one wouldn't come as far as Newry – you were polite and prompt with no nonsense and showed a good choice of products and prices. Both the rep and the engineer were extremely informative and sociable with my elderly mother as they explained every step they were taking. Many thanks, it has changed her life and outlook.

Veronica Cunningham – Newry

Highly recommended! I can't express how pleased I am with my stairlift, it's my lifeline and I was able to recover at home. 100% to one and all, thank you for everything!

Mrs Hayes – Dungannon

The stairlift has been life changing.

James Pattison - Antrim

Delighted with the installation, it has made life in old age much more enjoyable.

Mrs Deane - Belfast

The best money I ever spent, it's life changing.
Doreen Aicken - Bangor

I'm very happy with my stairlift. I now don't have to think about moving to a bungalow.
Geraldine Smith - Newcastle

Buying the stairlift was the best money I've ever spent.
Gladys Montgomery - Portavogie



Happy that I could remain in my home. Without Stairlift Solutions, I would have had to move. Thank you.
Linda Nash - L'Derry

The stairlift is the best thing that ever came into my house. The guy who installed it was a man of perfection.
Evelyn Allen - Drumahoe

It is the best thing I have ever purchased of recent times. It is life changing and so beneficial for me. Thank you.
Mrs Hilary Watson - Newtownards

Thanks to our stairlift she can now use the stairs to go up and down again without pain.
Naomi Allen - Belfast

Stairlift Solutions were a God send to my mother after her broken hip stopped her getting up the stairs.
Carol Johnston - Belfast

I can assure you there can be none better than Stairlift Solutions, you are an absolute blessing. The stairlift allows me to easily reach the bathroom many times a day.
Julia McAllister - Newtownards

Your service was first class. I spoke with Gail in your showroom – she was very helpful. The survey was arranged for the next day and the stairlift was installed the following day. It has made a considerable difference to my 90-year-old brother's life.
Robert McDowell - Belfast

Fantastic service and product. It has made a huge difference to our father's life and made his home 'future proof'.
Heather Law - Bangor

You actually found a solution to my very steep and narrow stairs. We are very pleased with the stairlift, it has been a Godsend to my husband and I don't know how we could manage without it.
Margaret Ennis - Belfast

Brilliant service from start to finish. Ted called with a brochure and explained the different types of stairlifts. My Mum's lift was fitted a couple of days later. Hassle free, fitted in an hour and a half. Thanks again, it made such a difference to my Mum's life.
Julie Brown – Eglinton

The stairlift has been life-changing for me. I am now able to go upstairs safely and without worry.
Teresa Shields - Belfast

The engineer who fitted the stairlift was superb. He explained everything in detail and made sure we knew how to operate everything before he left. You supply a quality product with excellent customer service – I can now enjoy going upstairs again which was painful for a long time.
Doreen Gamble – Enniskillen

Thank you for all your work this week in our mother's house. It will give her more independence and personal dignity in bathing. Your courtesy, communication of the process and highly skilled work have been very much appreciated.
Mr Craig – Larne

Very happy with the product and the service. It makes life so much easier for both myself and my wife.
Hugh Stockman – Belfast

You're more approachable and helpful than others. The service was first class from my first phone call to yourselves. Excellent and so helpful and friendly. The stairlift has been a Godsend, thank you.
Margaret McCullough – Cloughmills

Very fast and competent service. It has made a world of difference to my mother and father's quality of life, thank you.
George Peel – Ballyclare



Delighted with my purchase as it was the first time I was able to get upstairs in ages.
Noleen Gallagher - L'Derry

Thank You

To every customer who shared their story and to those still to come.

Stairlift Solutions

Stairlift & Mobility Specialists

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